



Xtend Technologies



Call Recording Solutions

Telephone Call Interaction Assessment



Customer Service Recording



Measure Your Customer Service



Why Call Recording

To check level of customer satisfaction

To ensure quality control

To verify policy compliance

To analyse recorded interactions

To resolve disputes



Benefits of Call Recording

A man in a dark suit, white shirt, and red tie is shown from the chest up, smiling broadly and raising his right fist in a celebratory gesture. The background is a clear, light blue sky.

Customer Satisfaction

Interaction Monitoring

Speech Analysis

Performance Appraisal

Quality Assurance

Xtend Voice Logger



**Multi-channel telephone call recording
from Analog, Digital and VoIP lines**

Product Range



Analog Lines

Digital Trunk

Digital Extension

VoIP Lines

Audio Lines

Lawful Interception

Analog Lines



USB-based, 1/2/4/8/12/16/..../256+ ports & more

Records analog trunk & extension lines

Multiple connectivity to single PC

PC Based Analog Loggers



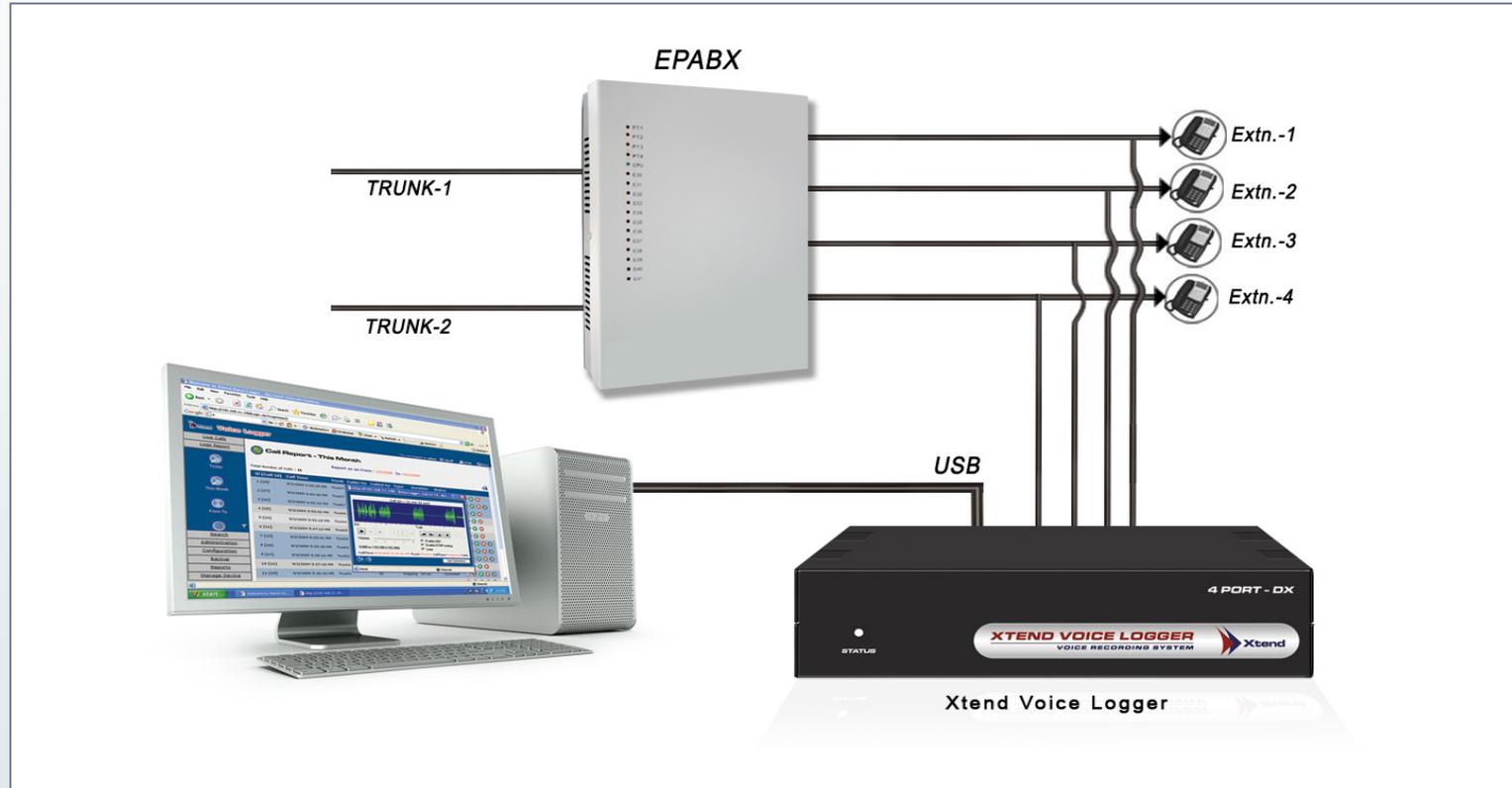
Cost-effective Solutions

Stores logged data in the hard disk of PC

Available in different models

- **LX Model: Voice Logger with medium features**
- **DX Model: Records high & low range of densities**
- **VX Model: Supports automated phone greetings, voicemail, announcements**
- **SX Model: Supports watchdog disconnection**
- **SX2 Model: Allows to set time limit for calls**

Connection Diagram



Digital Trunk (Single ISDN PRI)



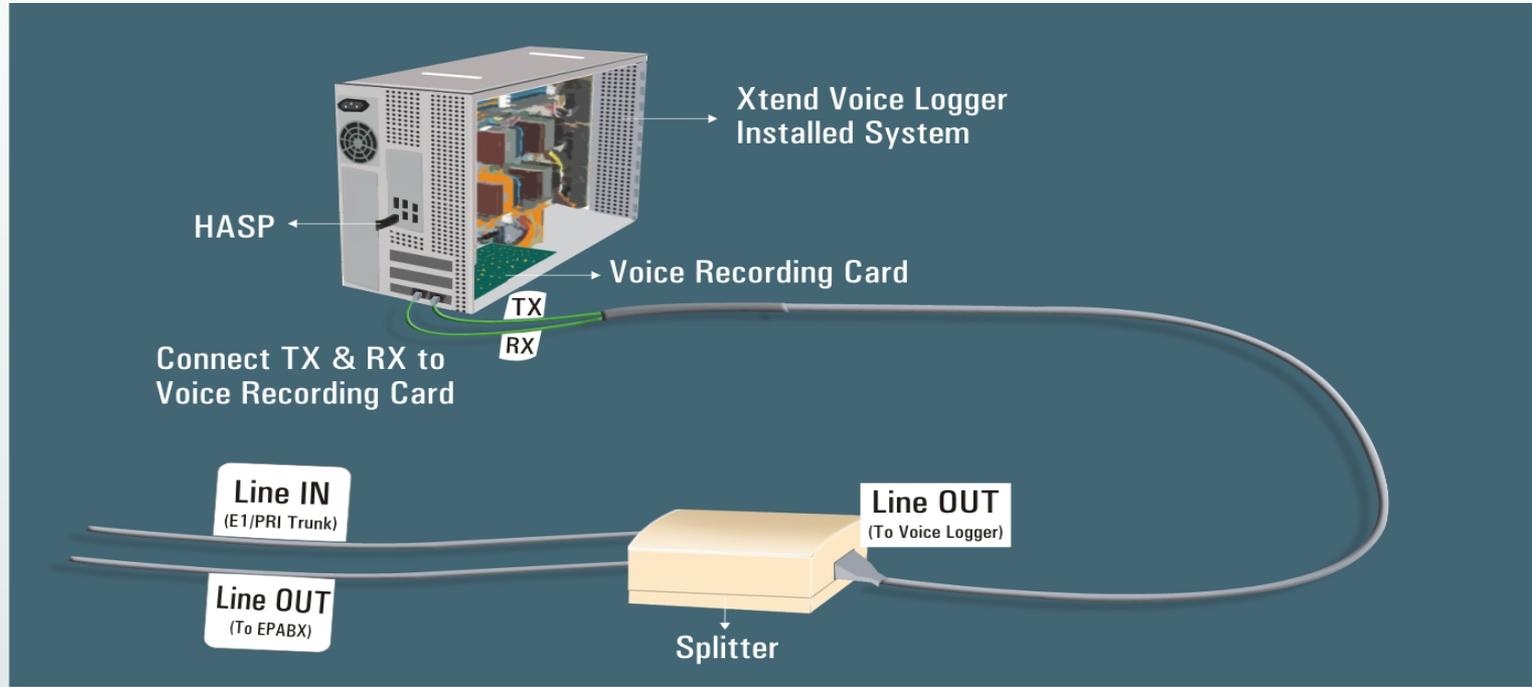
USB-Powered, Built-in Tap Splitter

Stereo recording of calls

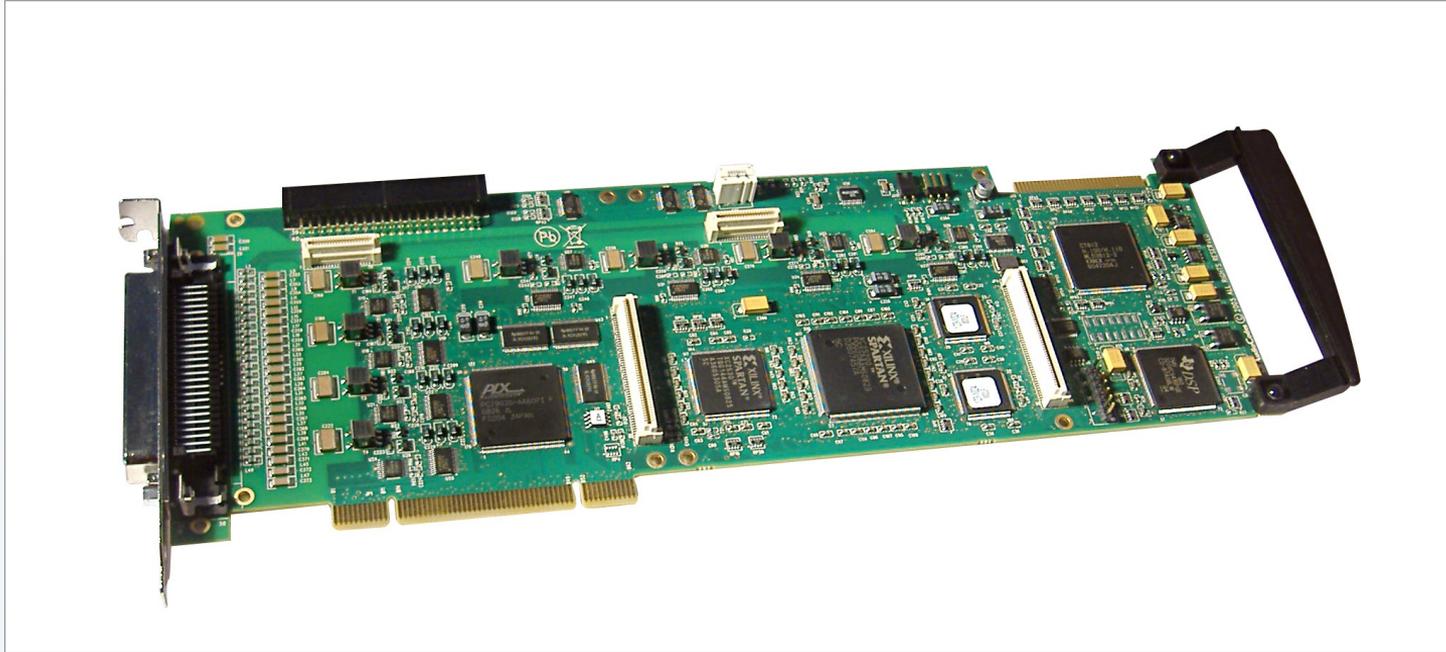
Connection Diagram (for Single ISDN PRI)



Connection Diagram (using Voice Card)



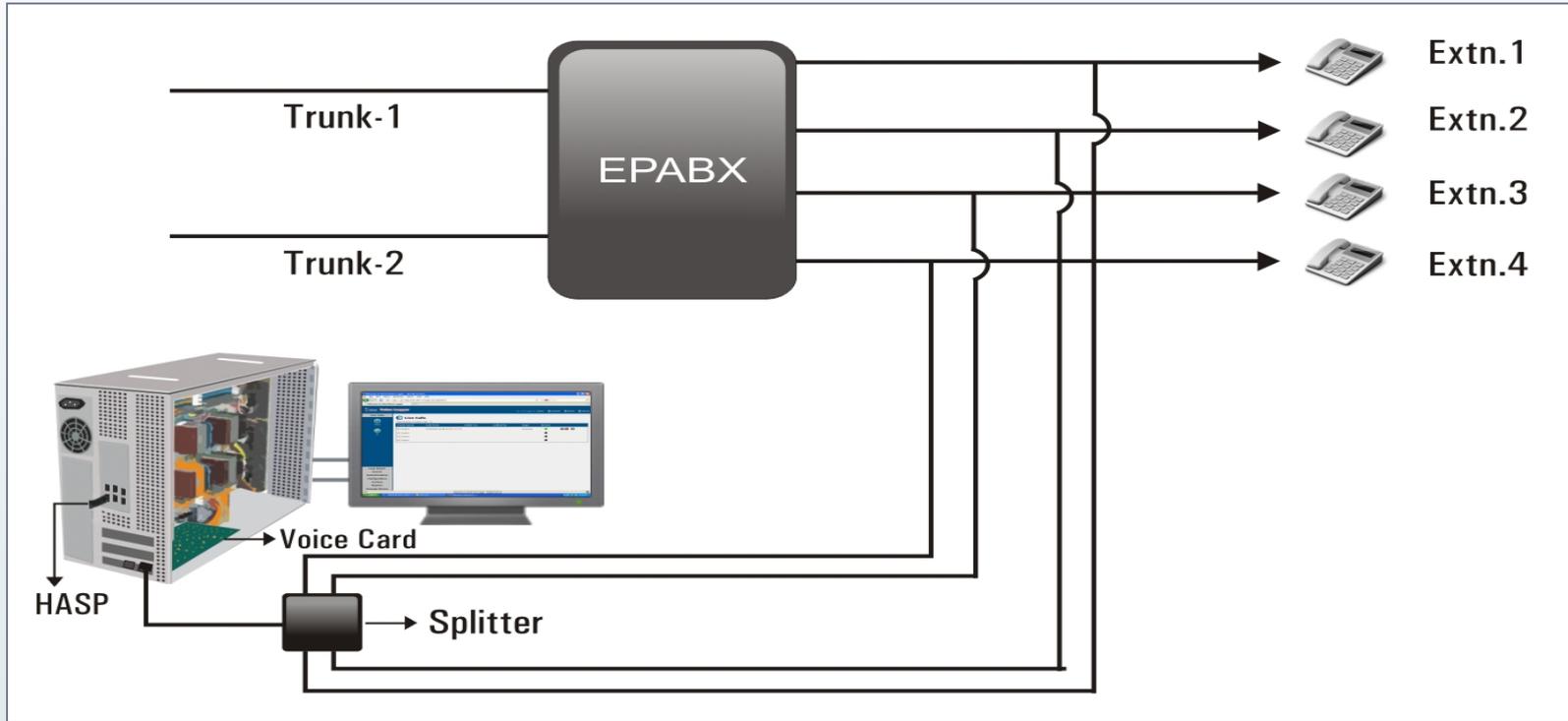
Digital Extension



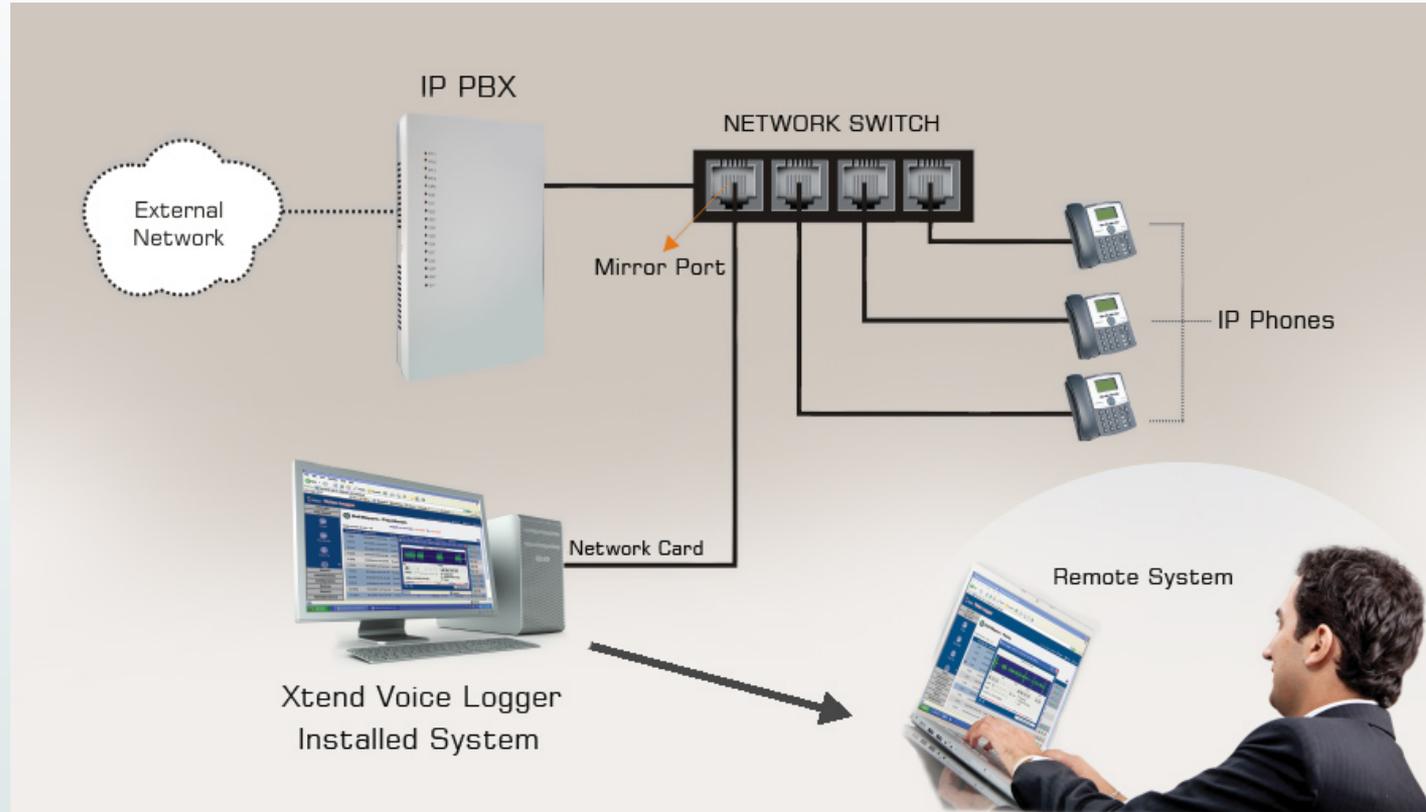
Supports proprietary digital extensions

Call status detection using D-channel

Connection Diagram



VoIP SIP Recording



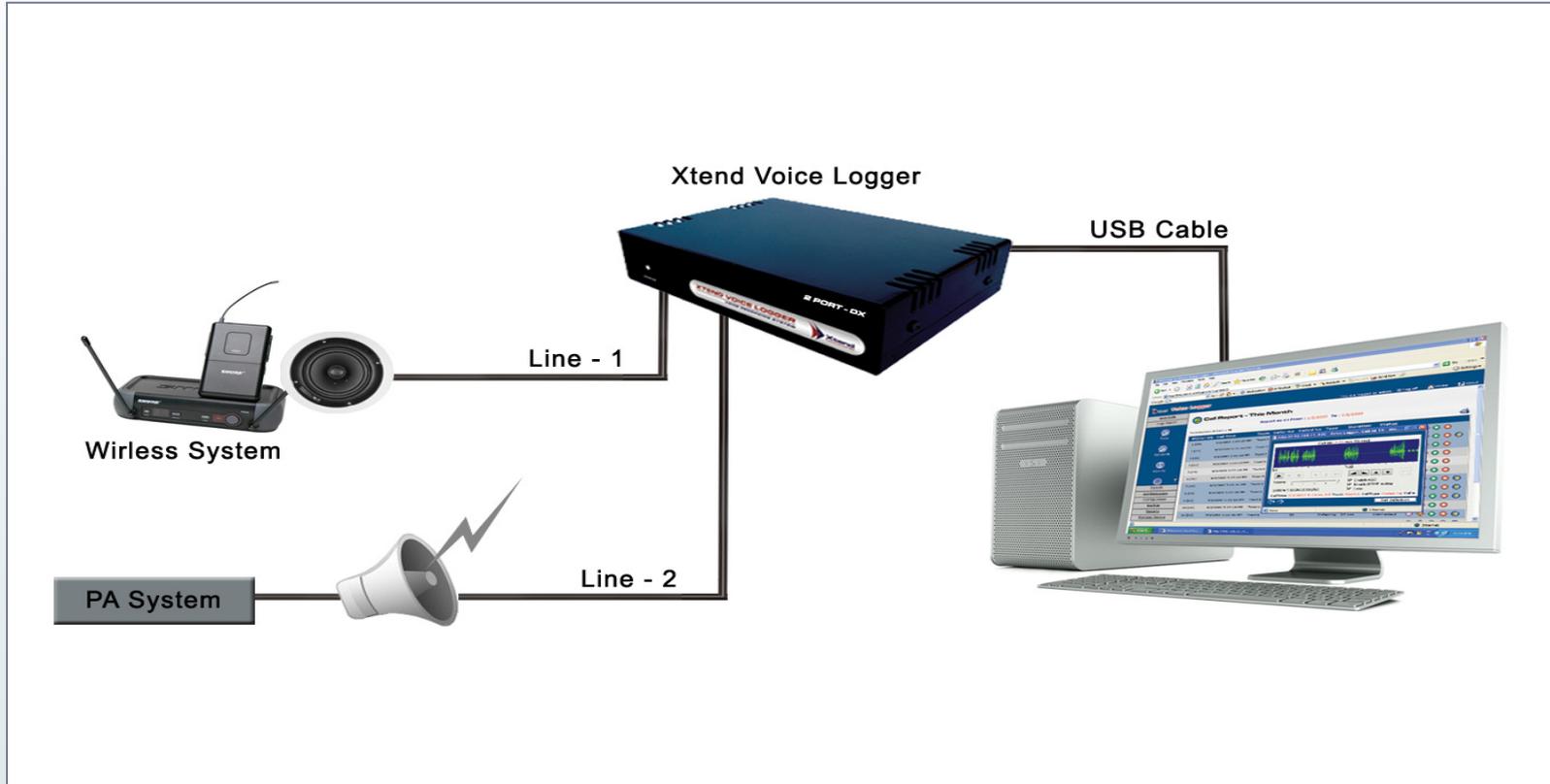
Audio Lines



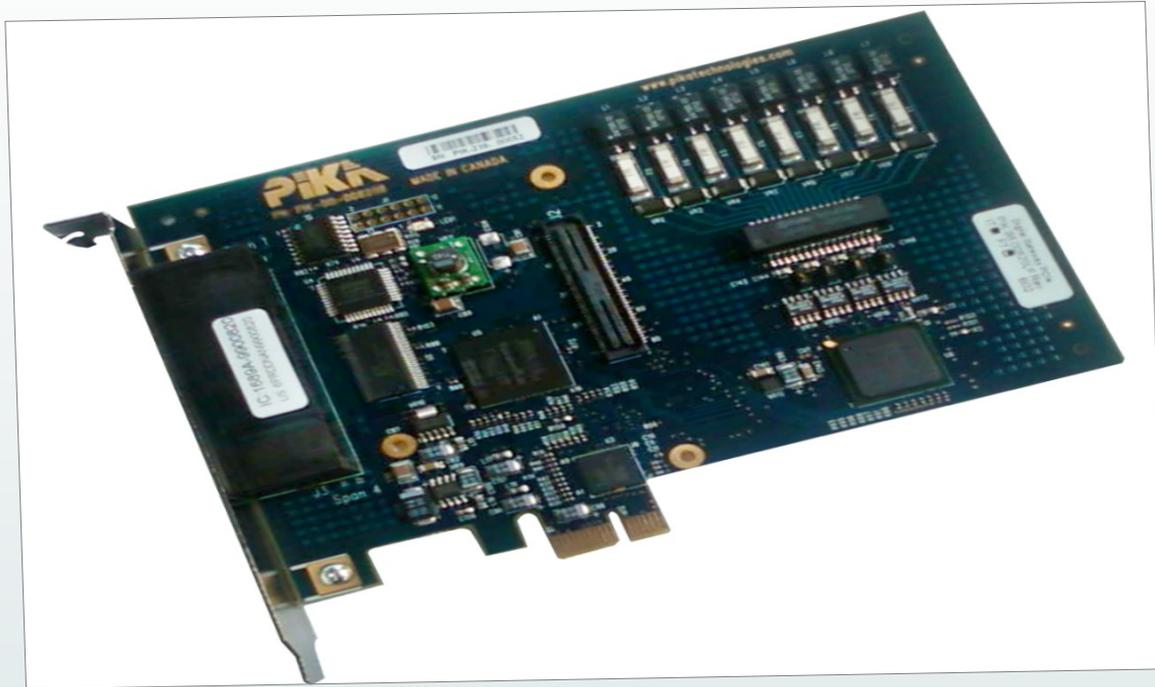
Records audio-out of wireless/amplifier

Continuous/Voice activated modes

Connection Diagram

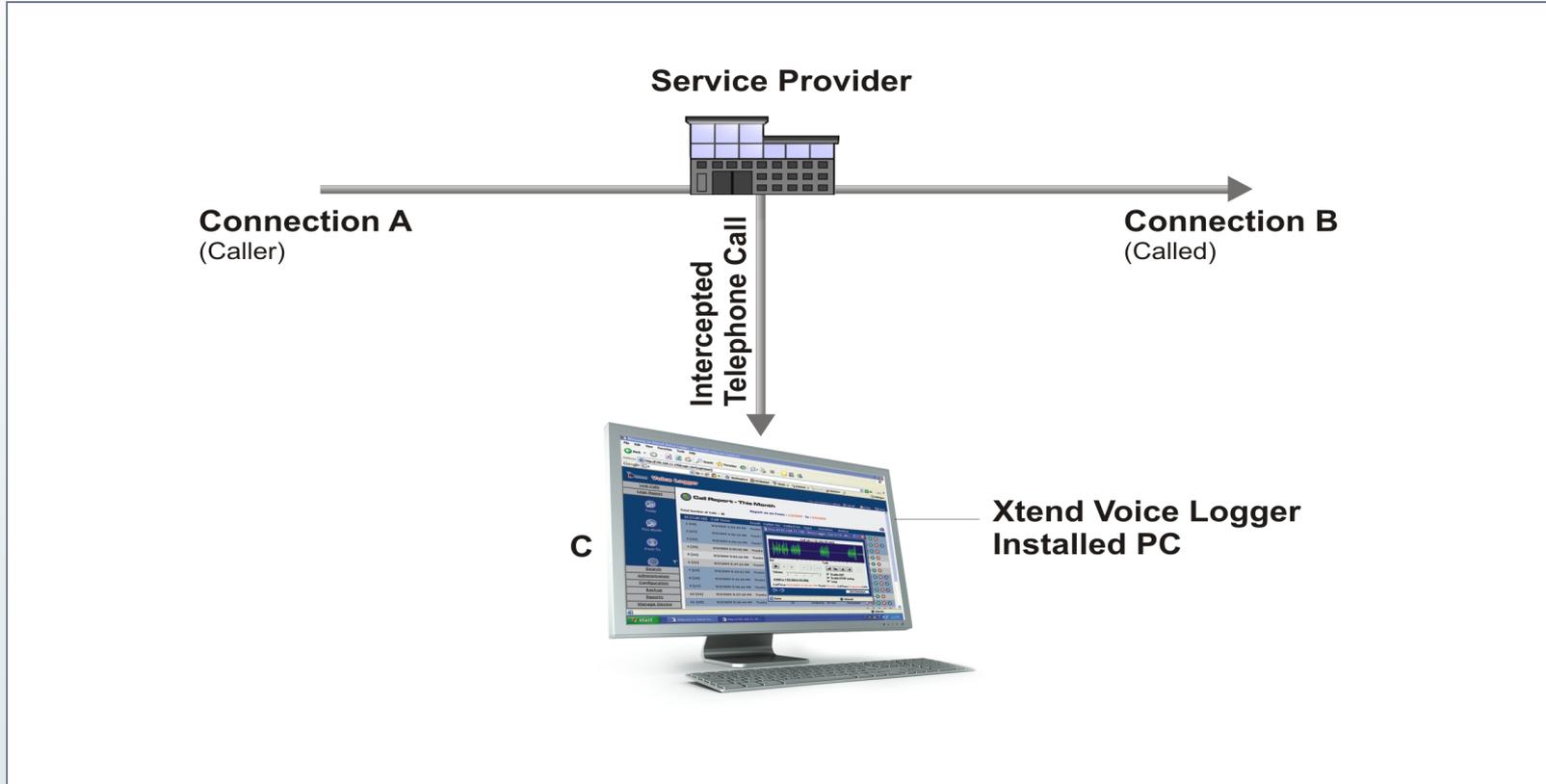


Lawful Interception



Case-related call recording & monitoring
Live call redirect & information tracking

Connection Diagram



Standalone Voice Loggers



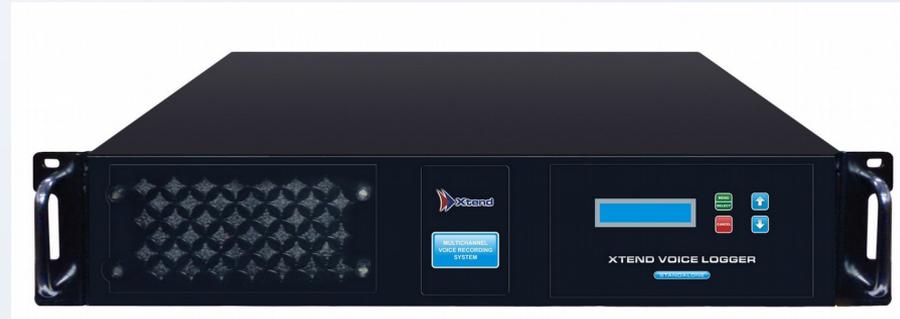
Desktop/Rack-mountable units with multi-level configuration

Does not require a PC for working

Embedded operating system

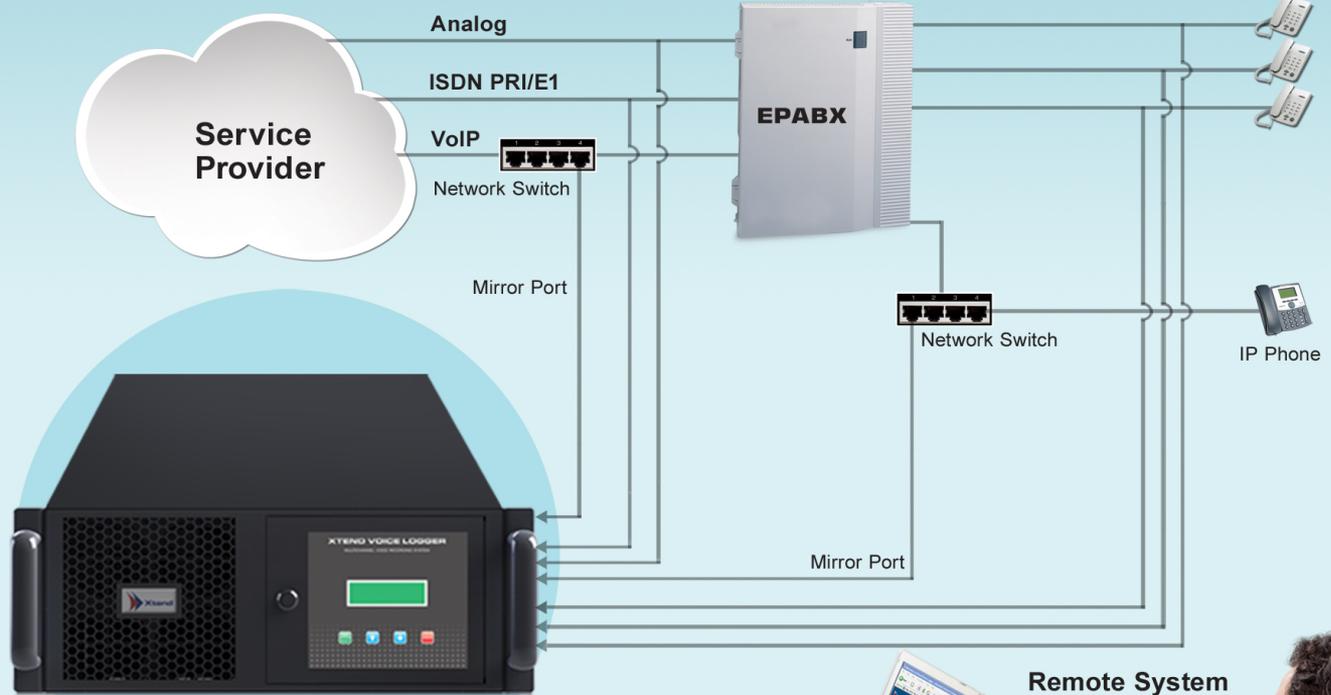


Standalone Voice Logger 4U
Record highest densities up to 1000+ lines

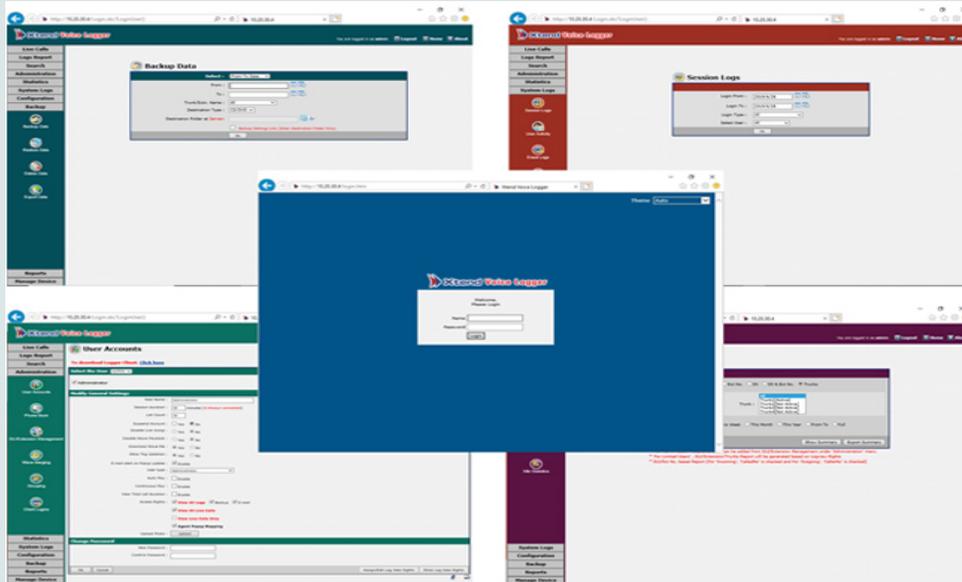


Standalone Voice Logger 2U
Supports recording of 500+ lines

Connection Diagram



Browser Interface



User-friendly browser interface

Multi-login facility

Remote secure access

Multi-colour theme selection

Multiple access rights

Live Call Monitoring



The screenshot displays the Xtend Voice Logger web application interface. The top navigation bar includes the logo, user name 'admin', and links for 'Logout', 'Home', and 'About'. A sidebar on the left contains menu items: 'Live Calls', 'Logs Report', 'Search', 'Administration', 'Statistics', 'System Logs', 'Configuration', 'Backup', 'Reports', and 'Manage Device'. The main content area is titled 'All' and shows 'Total Number of Active Calls : 2'. A table lists active calls with columns for Trunk Name, Call Time, Caller No., Called No., Type, and Status. A red box highlights a download icon in the top right corner of the table.

Trunk Name	Call Time	Caller No.	Called No.	Type	Status
[1] Trunk1	8/9/2020 12:52:34 [00:00:49]		04844363399	Outgoing	🔊 🎧 📄
[2] Trunk2	8/9/2020 12:51:57 [00:01:22]	4843066099		Incoming	🔊 🎧 📄
[3] Trunk3					🔊 🎧 📄
[4] Trunk4					🔊 🎧 📄

The second screenshot shows the 'Device Details' view for the selected call. It displays the same table with the following data:

Trunk Name	Call Time	Caller No.	Called No.	Type	Status
[1] Trunk1	8/9/2020 12:52:34 [00:04:22]		04844363399	Outgoing	🔊 🎧 📄
[2] Trunk2	8/9/2020 12:51:57 [00:04:59]	4843066099		Incoming	🔊 🎧 📄
[3] Trunk3					🔊 🎧 📄
[4] Trunk4					🔊 🎧 📄

Real-time listening & snooping

Monitor trunk/extension line

Full-fledged Call Reports



Daily & monthly reports

Date-wise reports

Caller/Called Id, Date, Time,

Duration, Status & much more

Multimedia ActiveX player

The screenshot displays the Xtend Voice Logger web interface. At the top, it says "Xtend Voice Logger" and "You are logged in as admin". The main section is titled "This Month" and shows a report for the period "1/9/2020 To: 8/9/2020". A table lists call records with columns for SI [Call Id], Data Type, Call Time, Trunk, Caller No., Called No., Type, Duration, and Status. Call 1 is highlighted, showing a duration of 1 min 35 sec and a status of "Connected". An activeX player window is overlaid on the table, displaying a green waveform for "Call Id-51 [1 min 35 sec]". The player includes standard audio controls like play, stop, and volume, along with checkboxes for "Enable AGC", "Enable DTMF muting", and "Loop". The player is currently set to "Continuous Play" and shows the call time as "8/9/2020 12:59:15 PM".

In-depth Call Information



The screenshot displays the Xtend Voice Logger web application interface. The top navigation bar includes the logo, user login status ('You are logged in as admin'), and links for 'Logout', 'Home', and 'About'. A left sidebar contains navigation options: 'Live Calls', 'Logs Report', 'Today', 'This Month', 'From To', 'Full', 'Search', 'Administration', 'Statistics', 'System Logs', 'Configuration', 'Backup', 'Reports', and 'Manage Device'. The main content area is titled 'Call Details' and shows information for '[Local] Call id - 51'. It includes dropdown menus for 'Type of Data', 'Select the Tag', and 'Select the Sub Tag'. A 'Never delete' checkbox is present. The call details section lists: Wave Format (GSM-INTERNAL [Converted]), Wave Encrypted (No), Wave Status (Original Wave), Disconnected Side (Not Available), Device No. (2), Board Serial No. (51844 [2]), Trunk (Trunk2), Call Start Time (8/9/2020 12:59:15 PM), Call End Time (8/9/2020 1:05:50 PM), Call Type (Outgoing), Total Duration (1 min 35 sec), Ring Duration (0 sec), Call Duration (1 min 35 sec), Caller Number, Name (Caller Number), Address (Caller Number), Called Number (9388746081), Name (Called Number), Address (Called Number), Call Status (Connected), and Local GUID (20200908125915-AN_51844_2_2-9861D068-9AB0-42E9-86E0-D93AAE27A42F). A waveform visualization shows the call audio from 12:59:15 to 13:00:00. Below the waveform are playback controls and an 'Export Wave to' dropdown set to 'GSM4'. There are checkboxes for 'Trunk Name', 'Call Type', 'Call Time', 'Caller No.', and 'Called No.', along with a 'Format' dropdown set to '(CallID.wav)'. The 'Wave File' path is shown as 'C:\XtendLogger\Waves\20200908\51.wav (152 KB)'. A 'System Generated Notes' section contains a text area with the note 'Customer is satisfied'. At the bottom, there are 'Comments' and 'Update Date' fields.

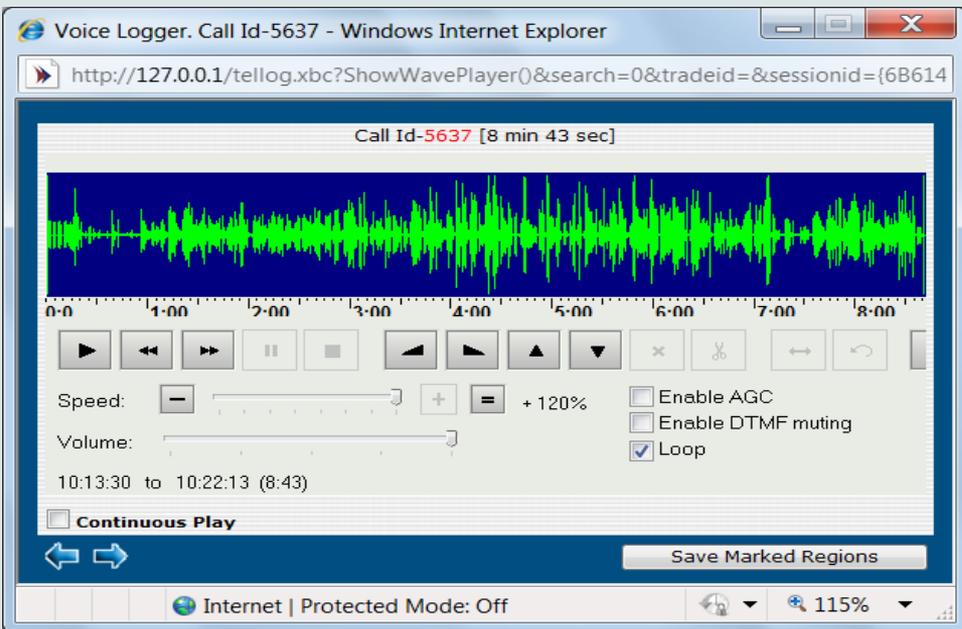
Access to detailed call information

Create call tags

Export to GSM/MP3/PCM

Add comments

Multimedia ActiveX Player



Advanced tools for call analysis

Multiple region selection

Automatic gain control

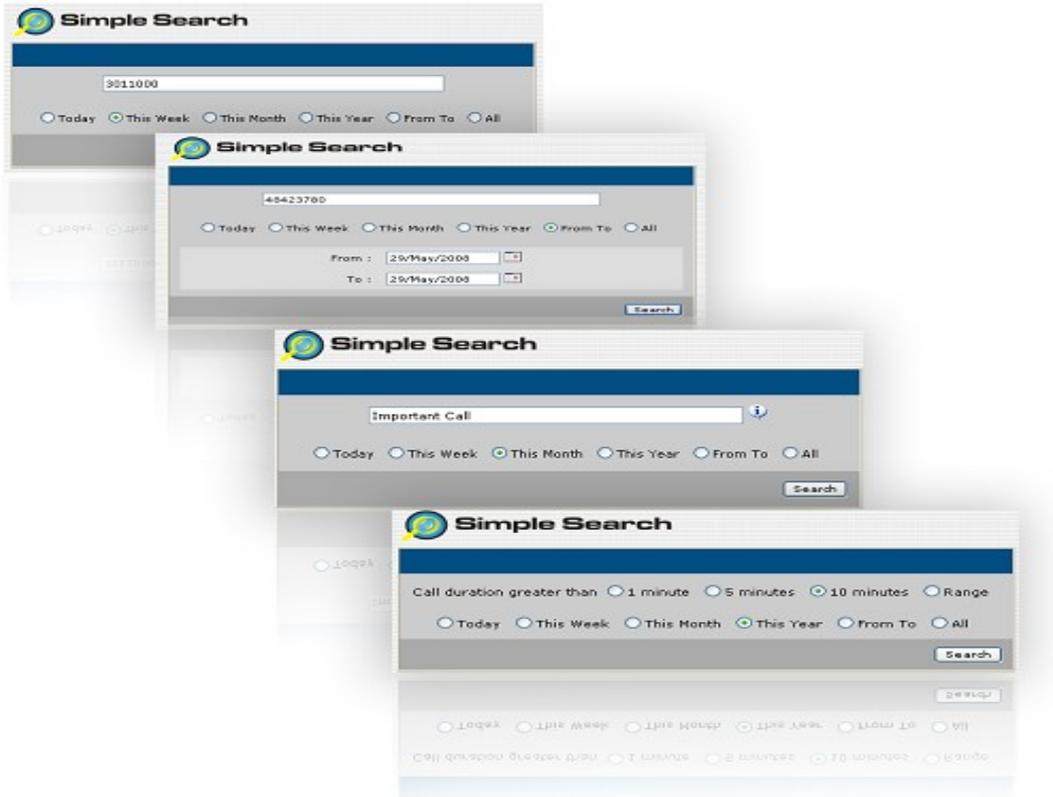
DTMF muting

Simple Search Options



Retrieve call information quickly

Search using phone numbers, comments, duration, date etc.



Enhanced Search

A screenshot of the Xtend Voice Logger web application's advanced search interface. The browser address bar shows "http://localhost/Login.xbc?LoginUser()". The application header includes the Xtend Voice Logger logo and user information. A left sidebar contains navigation links for "Live Calls", "Logs Report", "Search", "Search by Date", "Search by Number", "Search by Comments", "Search by Duration", "Search by Call ID", "Advanced", "Search by Queue", "Search by Reported Calls", and "Display Missed Calls". The main content area is titled "Advanced" and features search options: "Exact", "Similar", "Starting with", "Ending with", "Match all", and "Match any". Search criteria include: "Local GUID", "Headset (Y/N)", "Date From" and "Date To" (set to 2020/9/14), "Never delete" (All), "Tag Label" (All), "Trunk Name" (with a dropdown menu showing "Trunk1 (Active)", "Trunk2 (Active)", "Trunk3 (Active)", "Trunk4 (Active)"), "Device No.", "Board Serial No.", "Channel No.", "Call Type" (All), "Type of data" (All), and "Phone Book Name". At the bottom, there are fields for "Called Number" and "Caller Number", and a "Search" button.

Retrieve specific call information

Define multiple search criteria

Options to sort, filter & search

Track information at a faster pace

Administrative Features



A screenshot of the Xtend Voice Logger administrative web interface. The interface has a dark blue header with the "Xtend Voice Logger" logo and navigation links for "Logout", "Home", and "About". A left sidebar contains menu items: "Live Calls", "Logs Report", "Search", "Administration", "User Accounts", "Phone Book", "Wave Merging", "Grouping", "Client Logins", "Statistics", "System Logs", "Configuration", "Backup", "Reports", and "Manage Device". The main content area is titled "User Accounts" and shows a "Select the User" dropdown set to "ADMIN". Below this, the "Administrator" user is selected. The "Modify General Settings" section includes fields for "Real Name" (Administrator), "Session duration" (30 minutes), and "List Count" (30). There are several radio button options for "Suspend Account", "Disable Live snoop", "Disable Wave Playback", "Download Wave file", and "Allow Tag Update", all currently set to "No". There are also checkboxes for "E-mail alert on Popup update" (checked), "Auto Play", "Continuous Play", and "View Total call duration" (all unchecked). At the bottom, the "User type" is set to "Administrator". A "Change Password" section has empty input fields for "New Password" and "Confirm Password". At the very bottom, there are buttons for "Ok", "Cancel", "Assign/Edit Log View Rights", and "Show Log View Rights".

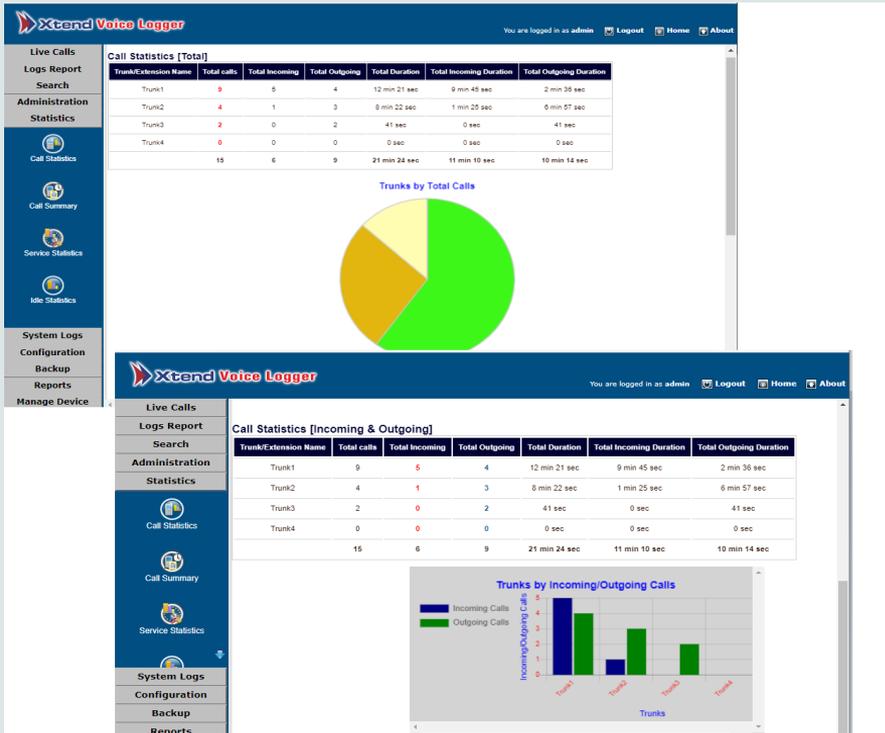
Administrative privilege

Create & configure user accounts

Set multiple level access rights

Authenticated login

Call Statistics



Statistical data analysis

Call frequency analysis

Bar graphs, pie charts & tables

Phonebook



A screenshot of the Xtend Voice Logger web application. The interface has a dark blue header with the "Xtend Voice Logger" logo on the left and user information on the right. A left sidebar contains navigation links for Live Calls, Logs Report, Search, Administration, User Accounts, Phone Book (highlighted), DLJ/Extension Management, Statistics, System Logs, Configuration, Backup, Reports, and Manage Device. The main content area is titled "Phone Book" and includes sub-links for New Address, Address List, Upload Address, and Search. A central form contains a dropdown menu for "Select Address" with "SUPPORT (09388350770)" selected, an "Edit" button, and a red note stating "The first 500 addresses will be in this list". Below the form, it displays "Total Phone Book entries : 2".

Live updation of phonebook

Search for customer details

Quick identification of callers

Wave Merging



A screenshot of the Xtend Voice Logger web application interface. The top navigation bar is blue with the "Xtend Voice Logger" logo on the left and "You are logged in as admin" with "Logout", "Home", and "About" links on the right. A left sidebar contains menu items: "Live Calls", "Logs Report", "Search", "Administration" (with sub-items "User Accounts", "Phone Book", "DLI/Extension Management"), "Statistics", "System Logs", "Configuration", "Backup", "Reports", and "Manage Device". The main content area is titled "Wave Merging" and contains a search form with the following fields: "Local GUID" (text input), "Heard/Unheard" (dropdown menu set to "Both"), "Date From" and "Date To" (date pickers both set to "2020/11/19"), "Never delete" (dropdown menu set to "All"), "Tag/Label" (dropdown menu set to "All"), "Select the Sub Tag" (dropdown menu set to "Select .."), "Trunk Name" (text input), "Trunk" (dropdown menu with a list of options: "All", "Trunk1[Active]", "Trunk2[Active]", "Trunk3[Active]", "Trunk4[Active]"), "Device No." (text input), "Board Serial No." (text input), "Channel No." (dropdown menu set to "All"), and "Call Type" (dropdown menu set to "All"). At the top of the search form, there are radio buttons for "Exact with", "Similar with" (selected), and "Starting with", and another set of radio buttons for "Match all" (selected) and "Match any". A "Search" button is located to the right of the second set of radio buttons.

Search & retrieve specific calls

Sorted search results

Merge audio files into one file

Grouping



A screenshot of the Xtend Voice Logger web application interface. The top navigation bar is dark blue with the "Xtend Voice Logger" logo on the left and user information on the right: "You are logged in as admin", "Logout", "Home", and "About". A left sidebar contains menu items: "Live Calls", "Logs Report", "Search", "Administration" (highlighted), "Phone Book", "Wave Merging", "Grouping" (highlighted with a red box), "Client Logins", "Statistics", "System Logs", "Configuration", "Backup", "Reports", and "Manage Device". The main content area is titled "Grouping" and features two buttons: "New Group" and "Group List". Below these is a form with a "Select Group" dropdown menu set to "Xtend" and a "Group Members" input field. At the bottom of the form are "Edit" and "Delete" buttons.

Define groups

Assign calls to group members

Analysis & reporting

System Logs



Xtend Voice Logger You are logged in as admin [Logout](#) [Home](#) [About](#)

System Logs

Total Number of Startups : 7

Sl. No.	Start Time	Last Running Time	Reason	Updated Time
1	8/9/2020 12:48:43 PM	16/9/2020 10:38:32 AM	System configuring triggered by Web User [admin]	16/9/2020 10:38:32 AM
2	7/9/2020 12:45:42 PM	7/9/2020 12:47:44 PM	Unknown	7/9/2020 12:47:44 PM
3	7/9/2020 12:31:22 PM	7/9/2020 12:44:25 PM	Unknown	7/9/2020 12:44:25 PM
4	7/9/2020 12:02:17 PM	7/9/2020 12:31:06 PM	System configuring triggered by Web User [admin]	7/9/2020 12:31:06 PM
5	7/9/2020 11:57:13 AM	7/9/2020 12:01:15 PM	Unknown	7/9/2020 12:01:15 PM
6	7/9/2020 11:53:46 AM	7/9/2020 11:55:49 AM	Unknown	7/9/2020 11:55:49 AM
7	7/9/2020 11:48:10 AM	7/9/2020 11:53:40 AM	Shutdown triggered by Web User [admin]	7/9/2020 11:53:40 AM

Browser access information of users

Running details of Voice Logger

Error Reports



The screenshot displays the Xtend Voice Logger web interface. The top navigation bar includes the logo, user status ('You are logged in as admin'), and links for Logout, Home, and About. A left sidebar contains menu items: Live Calls, Logs Report, Search, Administration, Statistics, System Logs, Event Logs, System Logs, Critical Error Logs, Configuration, Backup, Reports, and Manage Device. The main content area is titled 'Critical Error Logs' and shows a total of 35 errors. A search box is present above the error list table.

Sl. No.	Time	Error Type	Error Details
1	5/1/2021 4:34:50 PM	BOARD_FAILED	The voice board failed. [TrunkName:Trunk1][Voice Logger (XVLOG-2P-DX 63191) Chn 1]. Please check the device connection to the System.
2	5/1/2021 4:34:50 PM	BOARD_FAILED	The voice board failed. [TrunkName:Trunk2][Voice Logger (XVLOG-2P-DX 63191) Chn 2]. Please check the device connection to the System.
3	5/1/2021 3:35:42 PM	LINE_DOWN	Telephone Line disconnected. [TrunkName:Trunk2][Voice Logger (XVLOG-2P-DX 63191) Chn 2]. Please check the line connection to the device.
4	5/1/2021 3:35:41 PM	LINE_DOWN	Telephone Line disconnected. [TrunkName:Trunk1][Voice Logger (XVLOG-2P-DX 63191) Chn 1]. Please check the line connection to the device.
5	8/9/2020 12:48:48 PM	LINE_DOWN	Telephone Line disconnected. [TrunkName:Trunk4][Voice Logger (XVLOG-4P-DX 51844) Chn 4]. Please check the line connection to the device.
6	8/9/2020 12:48:47 PM	LINE_DOWN	Telephone Line disconnected. [TrunkName:Trunk3][Voice Logger (XVLOG-4P-DX 51844) Chn 3]. Please check the line connection to the device.
7	7/9/2020 12:45:47 PM	LINE_DOWN	Telephone Line disconnected. [TrunkName:Trunk2][Voice Logger (XVLOG-4P-DX 51844) Chn 2]. Please check the line connection to the device.
8	7/9/2020 12:45:47 PM	LINE_DOWN	Telephone Line disconnected. [TrunkName:Trunk3][Voice Logger (XVLOG-4P-DX 51844) Chn 3]. Please check the line connection to the device.
9	7/9/2020 12:45:47 PM	LINE_DOWN	Telephone Line disconnected. [TrunkName:Trunk4][Voice Logger (XVLOG-4P-DX 51844) Chn 4]. Please check the line connection to the device.
10	7/9/2020 12:45:46 PM	LINE_DOWN	Telephone Line disconnected. [TrunkName:Trunk1][Voice Logger (XVLOG-4P-DX 51844) Chn 1]. Please check the line connection to the device.
11	7/9/2020 12:34:57 PM	BOARD_FAILED	The voice board failed. [TrunkName:Trunk1][Voice Logger (XVLOG-4P-DX 48) Chn 1]. Please check the device connection to the System.
12	7/9/2020 12:34:57 PM	BOARD_FAILED	The voice board failed. [TrunkName:Trunk2][Voice Logger (XVLOG-4P-DX 48) Chn 2]. Please check the device connection to the System.
13	7/9/2020 12:34:57	BOARD_FAILED	The voice board failed. [TrunkName:Trunk3][Voice Logger (XVLOG-4P-DX 48) Chn 3]. Please check the device connection to the System.

System failure information

Connection failure/error reports

Schedule Recording



A screenshot of the Xtend Voice Logger web interface. The top navigation bar includes the logo, the text "You are logged in as admin", and links for "Logout", "Home", and "About". A left sidebar contains menu items: "Live Calls", "Logs Report", "Search", "Administration", "Statistics", "System Logs", "Configuration", "Trunks", "Devices", "General Settings", "Backup", "Reports", and "Manage Device". The main content area displays a modal window titled "Schedule Recording - All Trunks". Inside this modal, there is a "Call Recording Type" dropdown set to "Both" with a red asterisk and the text "* For Handset Up to Down logging". Below this are two date pickers: "Recording From" and "Recording To". A "Days" section contains checkboxes for all days of the week (Sunday through Saturday), all of which are checked. At the bottom of the modal, there is a note: "[Any changes will come into effect within 1 minute.]" and two buttons: "Ok" and "Clear Schedule".

Add & configure trunks

Autobackup & schedule recording

Session Logs



A screenshot of the Xtend Voice Logger web application interface. The top navigation bar is dark blue with the "Xtend Voice Logger" logo on the left and the text "You are logged in as admin" followed by "Logout", "Home", and "About" links on the right. A left sidebar contains menu items: "Live Calls", "Logs Report", "Search", "Administration", "Statistics", "System Logs", "Session Logs" (highlighted with a blue background), "User Activity", "Event Logs", "Configuration", "Backup", "Reports", and "Manage Device". The main content area is white and displays a "Session Logs" dialog box. The dialog box has a title bar with a gear icon and the text "Session Logs". It contains four input fields: "Login From" with the value "2021/1/8", "Login To" with the value "2021/1/8", "Login Type" with a dropdown menu set to "All", and "Select User" with a dropdown menu set to "All". There is an "Ok" button at the bottom of the dialog box.

Real-time session reports

Session log analysis

General Settings



The screenshot shows the "General Settings" page of the Xtend Voice Logger web interface. The page is divided into a left sidebar and a main content area. The sidebar contains navigation links for "Live Calls", "Logs Report", "Search", "Administration", "Statistics", "System Logs", "Configuration", "Trunks", "Devices", "General Settings", "Location Settings", "Wave Path", "Backup Wave Path", "Backup", and "Reports". The main content area is titled "General Settings" and includes a "Set Default" button. The settings are organized into sections: "General Settings" (Local IP Address, Alarm on free space below, Repeat alarm in every, Minimum rings required for Missed call, Minimum call duration required for recording a call, Logger Client Popup Sound Alert, Total number of remote audio snoop port, Key to start voice logging, Key to stop voice logging, Keep Monitoring Line Voltage, Start Recording On Incoming Ring, Wave Conversion, Enable Wave Encryption, Encryption Password) and "E-mail/ Fault Alert Settings [Low disk space/Trunk Idle/Board failure/Recording failure/Battery low]" (Alert on low free space in every, Alert on trunk idle for more than, Alert on Trunk Idle From, Alert on Trunk Idle To, Send Alerts to). The "Wave Conversion" dropdown is set to "GSM [Internal] (Best Compression)" and "Advanced" is selected. The "Send Alerts to" field contains the email address "xyz@abc.com.abd@abc.com".

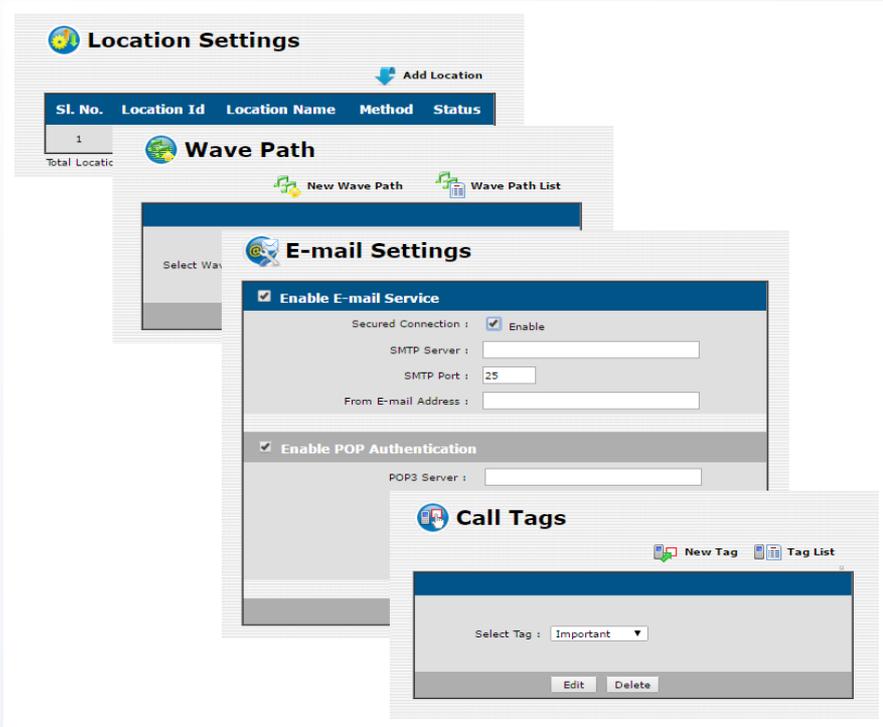
Tamper-proof recording

Alarm settings

Backup settings

E-mail alert settings

Advanced Features



Location-wise logging

Backup wave path settings

Share data via e-mail

Remote Monitoring Solutions



Active

Total Number of Calls : 2



Trunk Name	Call Time	Caller No.	Called No.	Type	Status
Trunk2	8/9/2020 12:51:57 [00:00:56]	4843066099		Incoming	Connected 
Trunk1	8/9/2020 12:52:34 [00:00:19]				

All

Total Number of Active Calls : 2



Trunk Name	Call Time	Caller No.	Called No.	Type	Status
[1]  Trunk1	8/9/2020 12:52:34 [00:04:22]		04844363399	Outgoing	
[2]  Trunk2	8/9/2020 12:51:57 [00:04:59]	4843066099		Incoming	
[3]  Trunk3					
[4]  Trunk4					

Administer live calls from remote PC

View trunk details in a separate window

Snoop over headphone and get snooped call report

Audio Data Storage



Backup Data

Select : From-To Date ▼

From : 2020/11/02 14:25:03 [calendar icon] [refresh icon]

To : 2020/11/19 14:25:03 [calendar icon] [refresh icon]

Trunk/Extn. Name : All ▼

Destination Type : CD/DVD ▼

Destination Folder at Server : [text box] [upload icon] [info icon]

Backup Settings only [Enter Destination Folder Only]

Ok

Export Data

Select : From-To Date ▼

From date : 2020/11/03 [calendar icon]

To date : 2020/11/10 [calendar icon]

Trunk/Extn. Name : All ▼

Destination Type : Folder ▼

Destination Folder at Server : [text box] [upload icon] [info icon]

Select Format : Call Id Trunk Name Call Type Call Time Caller No. Called No.

Export Format : [CallId.wav]

Data storage to CD/DVD,
folder & zip file

Schedule autobackups

Easily restore data

Export call reports in
HTML/Excel format

Comprehensive Reports



 **Delete**

Select : From-To Date ▼

From : 

To : 

 **E-mail**

Select : From-To Date ▼

From : 

To : 

Backup, Restore, Export,

Delete & E-mail Reports

Multilingual Interface Support

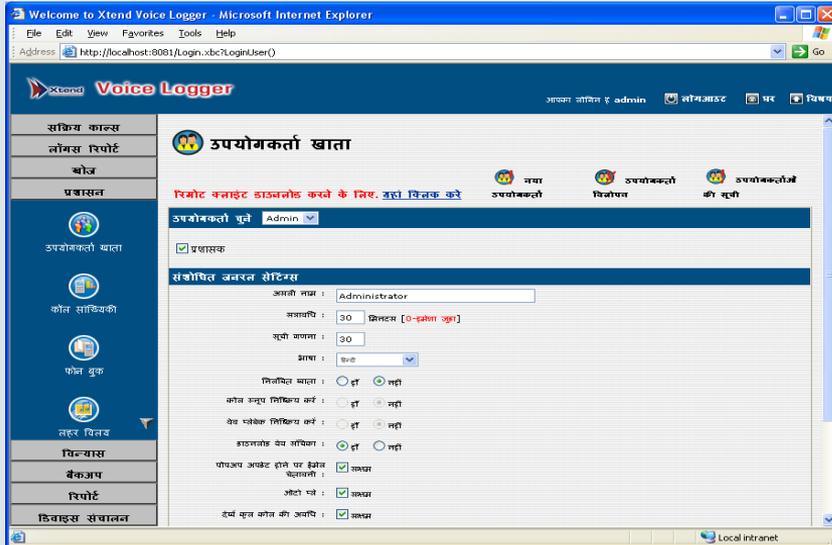


Flexible implementation

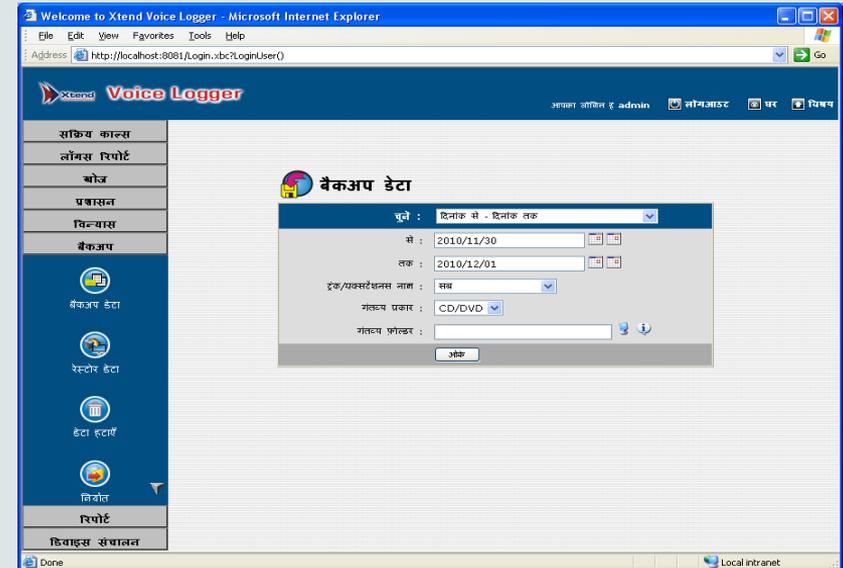
Application compatibility

User-friendly menus & call reports

Hindi Interface Screenshots

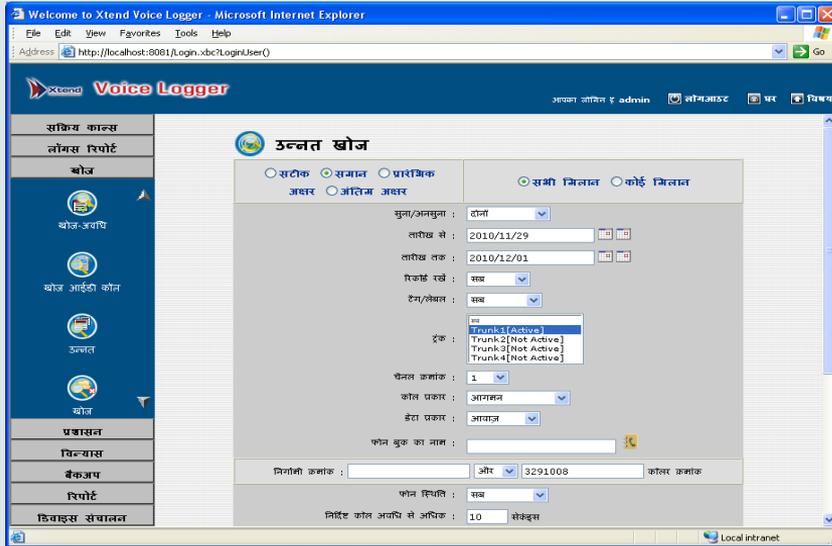


← User Accounts

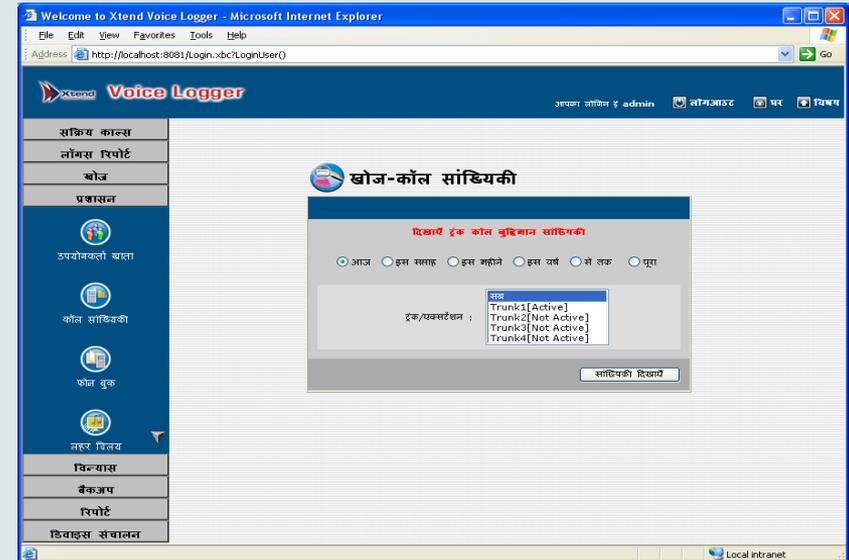


Backup Data →

Hindi Interface Screenshots



← Advanced Search

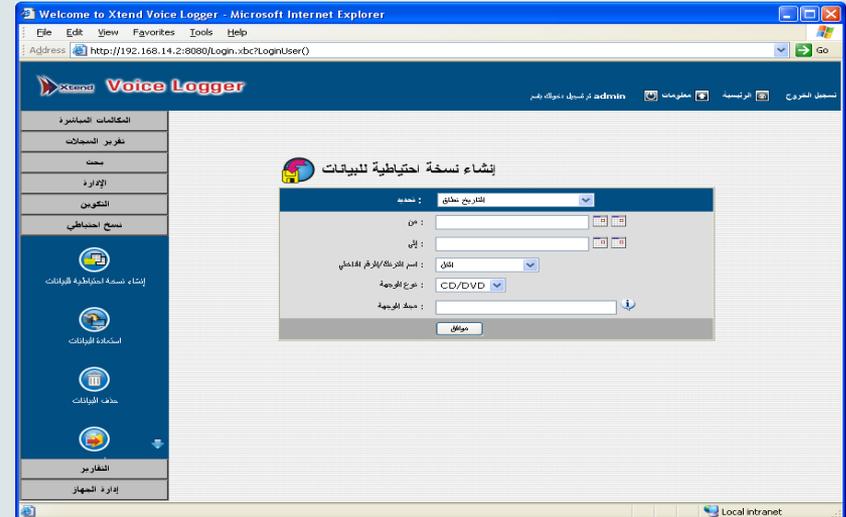


Call Statistics →

Arabic Interface Screenshots

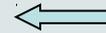


← User Accounts



Backup Data →

Arabic Interface Screenshots



Live Calls



Advanced Search

Optional Features



Custom Fields

Field Name : *Avoid space and special characters.

Field Description :

Field Type : Time

Field Length :

Log search :

Enable Custom Field visibility as Report column

Display Field at Popup :

Update Field at Popup :

Centralised Management

SMDR Integration

Customer Satisfaction Rating Scale

Today

Report From : 26/8/2020 To : 26/8/2020

SI [Call Id]	Data Type	Call Time	Trunk	Caller No.	Called No.	Type	Duration	Status	Feedback
1 [314]	Voice	26/8/2020 1:47:54 PM	Trunk1		9388746081	Outgoing	28 sec	Connected	9
2 [313]	Voice	26/8/2020 1:47:12 PM	Trunk1	9020082096		Incoming	22 sec	Connected	4
3 [311]	Voice	26/8/2020 1:45:51 PM	Trunk1		9020082096	Outgoing	21 sec	Connected	6
4 [306]	Voice	26/8/2020 1:39:53 PM	Trunk1	9388746081		Incoming	22 sec	Connected	8

Note: Features and images shown here may vary depending on the product version. The features mentioned here may vary depending on the actual requirements from the client.

Customised Voice Loggers



- **Public Announcement & General Alarm (PAGA) Audio Recording Solutions**
Playback & incident mapping capabilities helps to ensure timely delivery of data
- **Air Traffic Control (ATC) & Marine Audio Logging Solutions**
Supports user account management, multiple-call replay for incident reconstruction
- **Medical Dictation Recorder**
Captures patient-specific prescriptions and details for medical records

Applicable Areas



Promotional Activities



Attractive Commission

Discount Scheme, Festive Offers, Best Price

Newspaper/Magazine/Yellow Page Advertisement

Posters, Mailers, Brochures, Quotation Folder

Product Manuals

Exhibition, Dealer Meet

Promotional Tools



BROCHURES

Attractive Catalogs in Printed & Online Versions

MANUALS

Individual Product Manual for Reference

- Installation manuals
- User Manuals
- Installation Instructions



Promotional Tools

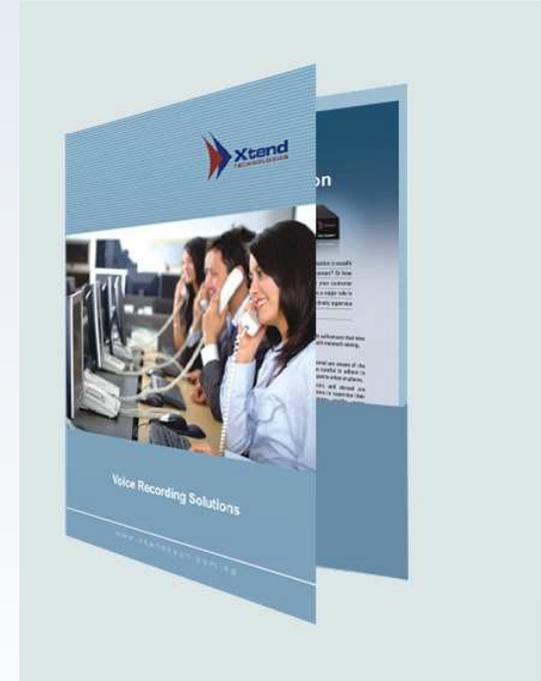


POSTERS, MAILERS, BROCHURES

Create Brand Awareness and Attract Audience

QUOTATION FOLDERS

Printed Presentation Folders for Effective Marketing



Marketing Activities



EXHIBITIONS, DEALER MEET

- To Improve & Promote Business
- Brand Awareness using
 - Banners
 - Display Stand
 - Brochures
 - Demos
 - Presentations

ADVERTISEMENTS

- Articles/Ads in EFY, Voice & Data, ANMI etc.



Marketing Activities



DEALER MEET

- Networking Opportunity
- Relationship Building
- Product Demonstrations

PRODUCT LAUNCHES

- Latest Product Review
- Existing Product Updation

SUPPORT & TRAINING PROGRAMS

- Onsite/Offsite Technical Support & Product Training



Channel Partner Benefits



Focusing on Best Practices

Best-in-class telecom solutions, excellent customer care/support, mutual beneficial and strategic relationship

Excellent Margins & Profitability

To provide best price & attractive schemes for our partners

Local Sales / Technical Support

Comprehensive sales/technical support at all places

Why Xtend Voice Logger?



Easy-to-install Products

Easy-to-use, highly PBX compatible & scalable solutions

Technical Support

Proactive customer support & servicing of products

Product Upgradation

Feature enhancement & version updates available from time to time

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Why To Choose Xtend?



- More than 23 years of experience in manufacturing & providing telecom solutions
- Superior quality, rugged & field proven products to suit requirement of any industry
- Reliable, secure & high level of operational efficiency with advanced functionality
- Feature-rich with unique features like tamper detection & encryption of wave files
- Easy integration & flexibility for accommodating customised features

Our Core Values



- Professionalism & Teamwork
- Quality Assurance
- Long-term Reliability
- Continuous Improvement
- Excellent Customer Support
- Commitment & Responsibility

Contact Us



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Thank You

