



# Installation Instructions

## Xtend Voice Logger

Analog Lines



Thank you for purchasing Xtend Voice Logger. For proper installation and optimum performance, please follow the steps given below.

### ► Software Setup

1. Insert CD into CD ROM drive and run the setup "**XtendLogger.exe**" always with administrative privileges.
2. Welcome Wizard appears as first screen, click *Next*.
3. Read the License Agreement carefully and select "*I accept the agreement*". Now, click *Next*.
4. Default installation directory is "**C:\XtendLogger**", click *Next* to proceed.
5. The default program shortcut is **Xtend Voice Logger 3.0**, click *Next*.
6. Check the given location and click *Install* to begin the installation process.
7. Click *Finish* to complete the installation process.

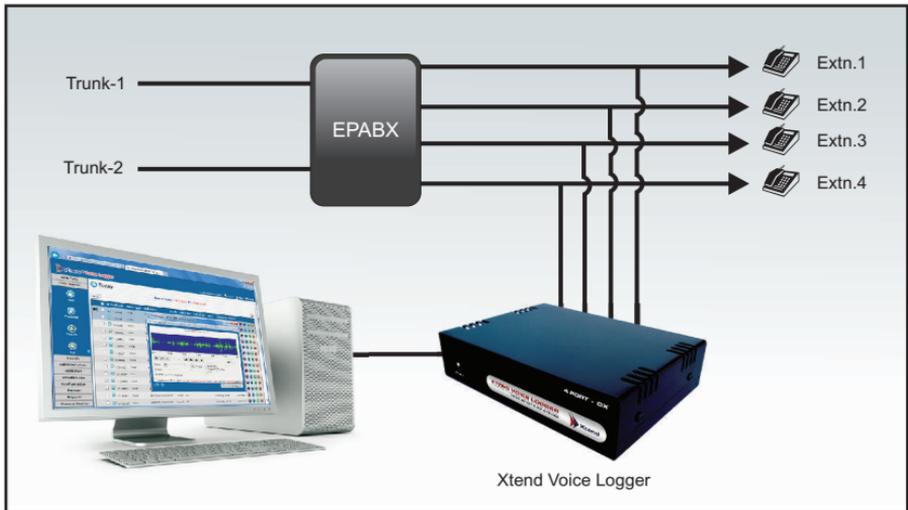
 **Important:** On successful installation, Xtend Web Server icon  is enabled on the notification area of the taskbar.

### ► Hardware Setup

1. Connect Xtend Voice Logger device using the USB cable to the USB slot on the rear side of the computer. Make sure that it is not connected to the USB slot on the front of computer.<sup>9</sup>
2. The LED on the front-side of device turns red and blinking. Windows shall automatically detect and install the hardware.
3. A message appears as "*Installing device driver software*", in order to check the status of device driver, click on the link "*Click here for status*".
4. After installation, a message appears as "*Device driver software installed successfully*". Now, the LED turns green and blinking.
5. In case the driver is not installed automatically, go to **Device Manager** and update the driver software.
6. Select the option "*Browse my computer for driver software*".
7. Select the location of driver software (for example, C:\XtendLogger\Setup) and then click *Next*.
8. A message appears, click "*Install this driver software anyway*".
9. The driver software will be installed and a window appears after successful installation, click *Close*.
10. Now, take a parallel line from the phone/trunk which you wish to log and connect it to one of the RJ11 ports present in the Xtend Voice Logger device.

<sup>9</sup>Front USB Connectors may not provide the performance necessary to support such transfers due to non-standard wiring. It is recommended that only rear USB slots be used to connect to Xtend Voice Logger hardware.

## ▶ Connection Diagram



**Note:** The connection diagram shown above is based on extension side recording. Similarly, it can be carried out for trunk side recording also.

## ▶ Device Configuration

1. To configure the device, go to **Start** → **Programs** → **Xtend Voice Logger**. Click *Login* to open the home page of Xtend Voice Logger browser interface.
2. Enter Username as "**admin**" and Password as "**admin**", click *Login*.
3. User will be prompted to configure the device, click *OK* to proceed.
4. Again, click *OK* to continue with the default configuration.
5. Live Calls screen appears and the device status LED turns **green** and **stops blinking**.



**Important:** Live Calls status in the browser interface turns green on incoming/outgoing calls. This indicates that the Voice Logger configuration is completed and the device is working correctly.

### Minimum System Requirements

Operating System (32/64-bit) : Windows 7/8/8.1/10/  
Windows Server 2008/2012/2016/2019  
Browser : Internet Explorer 6.0 or above  
Processor Speed : Dual Core or higher  
Memory : 2 GB or above  
Hard Disk Space : 500 MB for software installation  
1 GB approx. for 175 hrs of recording

*Note: The specification mentioned here will vary based on the actual requirement from the client.*

**Note:** Detailed installation and user manuals are available as PDF files in the product CD.